



MOUNT VERNON POLICE DEPT

DEPARTMENT OF PUBLIC SAFETY

ROOSEVELT SQUARE -MOUNT VERNON, NY 10550

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SHAWYN PATTERSON-HOWARD

MAYOR

MARCEL OLIFIERS

ACTING COMMISSIONER/CHIEF OF OPERATIONS

JENNIFER LACKARD

DEPUTY COMMISSIONER OF WELLNESS & REFORM

GREGORY ADDISON

DEPUTY CHIEF

October 27, 2025

Honorable City Council Members
(Through the Office of the Mayor)
City of Mount Vernon
1 Roosevelt Square
Mount Vernon, New York 10550

RE: Request Authorizing Payment to Trittech Software Systems (formerly CentralSquare)
for CAD and RMS Software

Honorable Councilmembers:

The Department of Public Safety respectfully requests that the Honorable Members of the City Council approve legislation authorizing payment in the amount of **\$31,179.20 to Trittech Software Systems**, formerly known as **CentralSquare**. This payment covers the period of **March 1, 2025, through May 15, 2025**, during which the system remained in use prior to the department's transition to Tyler Technologies.

Trittech Software Systems is the manufacturer of the *Impact* CAD (Computer-Aided Dispatch) and RMS (Records Management System) software. The contract with CentralSquare expired on March 1, 2025, with the expectation that the department would transition to the new Tyler Technologies system at that time. However, an unexpected delay required the continued use of the Trittech system through mid-May.

The cost of **\$31,179.20** will be paid from **Budget Line A3120.416 (Computerization/Technology Upgrades)**.

If this request meets with the approval of your Honorable Body, please enact legislation authorizing this payment.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jennifer Lackard".

Jennifer Lackard

Deputy Commissioner of Wellness & Reform

Cc: Mayor
Comptroller
Law Dept