



**BITTS- 2026 Spring Program
SCHEDULE A**

Course Dates:	Jan 28 th , 2026 – April 17 th , 2026
Class/Lesson Duration:	120 minutes
Instructional Hours	80 Hours
Independent Learning	60 Hours
Session	3 weekly classes
Career Preparation	Fixed Based Operator (Line Service Technician / Customer Service) & Maintenance, Repair, and Operation Technician
Candidate Qualification	18 and older
Equitable Training	Free for all candidates Uniforms Provided Hybrid Learning (Virtual with physical presence at the City Hall and at White Plains Airport) All materials and equipment are provided and shipped to students Software subscriptions provided ex. NATA courses
Class Dates	Wednesdays, Thursdays & Fridays

Virtual Onboarding: TBD
Orientation: TBD
Classes

1/28/2026	2/18/2026	3/11/2026
1/29/2026	2/19/2026	3/12/2026
1/30/2026	2/20/2026	3/13/2026
2/4/2026	2/25/2026	3/18/2026
2/5/2026	2/26/2026	3/19/2026
2/6/2026	2/27/2026	3/20/2026
2/11/2026	3/4/2026	3/25/2026
2/12/2026	3/5/2026	3/26/2026
2/13/2026	3/6/2026	3/27/2026

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4/1/2026

4/2/2026

4/3/2026

4/8/2026

4/9/2026

4/10/2026

4/15/2026

4/16/2026

4/17/2026

Start Time:

9:30 AM

End Time:

12: 30 PM

Maximum number of students per class: 8-10 students

Course Name: Fixed Based Operator (Line Service Technician / Customer Service) & Maintenance, Repair, and Operation Technician

Course Description: The BITTS course provides a concise yet comprehensive exploration of key industry facets for Line Service Technician and Customer Service roles. It begins with a focus on Fixed-Base Operations (FBO) and Maintenance, Repair, and Overhaul (MRO), both essential to aviation. FBOs fuel, hangar, move, and support business/general aviation aircraft nationwide, while MRO facilities ensure aircraft remain airworthy through critical maintenance and repairs. The curriculum then delves into marshalling for secure ground aircraft movement, followed by an in-depth look at ground service equipment and its impact on operational efficiency. The program concludes with a dedicated segment on enhancing customer experience in aviation, emphasizing superior service and quality standards. Collectively, these modules provide a holistic understanding of essential elements within the aviation landscape. Candidates will also conduct on-site visits to FBO and MRO facilities, which will become their future employers.

Course Highlights:

1. Introduction to Aviation
2. Introduction to FBO Operations
3. Airport Security & Safety
4. Aircraft marshaling in aviation
5. Tools & Ground Equipment
6. HTID & Torque
7. Safety Wire
8. Sheet Metal

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Any questions, please contact Rajeev Brown: rajeev@flyingclassroom.com

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Category	Program Summary	Total
Program Fee		\$115,000
Supplies and Labor	Included	\$0
Contractor Total Costs	Not to Exceed	\$115,000