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PaceButler Corporation Data Erase and Destruction Policy and Documentation

Since 1987 it has been our commitment at PaceButler to provide our clients with the highest level of service and security available. PaceButler is a debt free company that is dedicated to our customers and the sensitive material that may be contained on any devices that enter our facility.

Our systems and procedures, as outlined, ensure that our client's data is completely removed from all devices and any additional storage cards (e.g., phone numbers, addresses, email addresses, all contact information, text messages, pictures, video recordings, audio recording, login information, download files, etc.). PaceButler can provide detailed documentation upon request.

PaceButler is compliant with and adheres to industry standards (DOD, HIPAA, and NIST). The processes involved include, but are not limited to manual hard resets, as well as more automated software-driven systems that automatically clear the data in specific areas of the device. Depending on the manufacturer and the individual model, there may even be a combination approach using both manual and automatic processes. In the event that PaceButler is unable to access the data on any device, the device will be destroyed at an outside R2 certified metal destruction facility. Certificates of destruction are also available for those devices that are destroyed.

PaceButler is constantly developing systems and procedures to best meet our customers' needs for safety and security. As pioneers of the cell phone buy back industry, our goal is to continue to set the standard for electronic data removal and customer protection.

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