



## CITY OF MOUNT VERNON, N.Y.

Mayor Office

**SHAWYN PATTERSON-HOWARD, MPA**  
*Mayor*

City Hall, One Roosevelt Square  
Mount Vernon, NY, 10550  
(914) 665-2362 – Fax: (914) 665-6173

**JUAN PEREZ**  
*Commissioner Management Services*

September 19, 2024

VIA EMAIL:

Honorable City Council Members  
City of Mount Vernon  
1 Roosevelt Square  
Mount Vernon, New York 10550

**RE: Approval to Enter into support contract with Davenport Group for 1 year for Broadcom's VMWare support. Contract payment to be \$54,273.00 to be paid from ARPA H1680.203.C927.** for city council meeting to be held on October 9<sup>th</sup> 2024.

Honorable Council members:

The Department of Management Services requests approval from the City Council for a resolution to enter a 1-year support contract with Davenport Group for the support of our Broadcom VMware software environment. This environment is essential for the critical operations of both City Hall and the Police Department. The contract will be in the amount of \$54,273.00 and will be financed through ARPA budget code H168.203.C927. We have consulted with Finance to ensure that this request meets the requirements of ARPA and to ensure that the funds are available.

Given the expiration of our existing support contract in April 2024, the new contract is needed to ensure continued support for our production environment. Currently, there is an active Request for Proposal (RFP 0031-2024 VX Rail & VMware Support) which closes on October 22, 2024. However, to maintain operational consistency, immediate action is required. We have explored piecemeal contracts but encountered various obstacles. A one-year contract is the minimum support period we have been able to secure.

Broadcom, which now owns VMware, has placed restrictions on who can support their software environments. Our VMware environment was previously supported by Dell, our Original Equipment Manufacturer (OEM). Broadcom has mandated that only Dell can continue to support our product. Dell, in collaboration with Broadcom, has arranged for Davenport Group to provide this 1-year support contract on our behalf. Due to these constraints, it is unlikely that any other vendor could support our environment, and we expect no other bidders other than Dell and Davenport Group via Dell to respond to the RFP.

*"The Jewel of Westchester"*



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Should this request meet with the approval of the city council, we will enter into the one-year agreement and make payment from ARPA budget code ARPA H1680.203.C927.

Thank you.  
Sincerely,  
Juan Perez

Commissioner Management Services  
cc: Mayors Office, Comptroller