# SWAT COMMAND DECISION-MAKING AND LEADERSHIP I





#### SCHEDULE

#### DAY 1

· INCIDENT DEBRIEF

- · INTRODUCTION TO EMOTIONAL INTELLIGENCE
- · RECRUITMENT, SELECTION, TESTING AND RETENTION
  - · INCIDENT DEBRIEF OR GROUP EXERCISES

#### DAY 2

- GROUP REVIEW AND DISCUSSION
  - · TRAINING ISSUES

#### DAY 3

- · INCIDENT DEBRIEF OR GROUP EXERCISE
- · HIGH-RISK WARRANT SERVICE INCIDENT DEBRIEF
  - HIGH-RISK WARRANT SERVICE EXERCISE
     AND BRIEFINGS

## DAY 4

- · CONTEMPORARY SWAT ISSUES AND CONCERNS
  - RESOLUTION OF BARRICADED SUSPECTS
    INCIDENT DEBRIEF

#### DAY 5

- HOSTAGE RESCUE INCIDENT DEBRIEF
- · HOSTAGE RESCUE GROUP EXERCISE AND BRIEFINGS

# **40 HOURS OF TRAINING OVER 5 DAYS**

This course is designed to expose police SWAT team commanders and supervisors to contemporary SWAT issues, tactics and procedures. Topics include major incident debriefs; leadership issues, emotional intelligence, justifying SWAT; the use of SWAT Teams; SWAT standards and professionalism; contemporary SWAT issues and concerns; SWAT and the media; selection, training, discipline and removal of supervisors and team members; crisis negotiations considerations; tactical operation center considerations; operational planning; weapons and equipment selection; legal issues and considerations; critical incident management; barricade and hostage procedures; warrant service planning and procedures; and much more.

#### **LEARNING OBJECTIVES**

- Leadership
- Emotional Intelligence
- SWAT Personnel Recruitment,
   Selection, Training and Retention
- · Training Issues
- High Risk Warrant Planning

- Contemporary SWAT Issues and Concerns
- Resolution of Barricaded Subjects
- · Hostage Rescue Operations
- · Incident Reviews from Past Operations



#### **COURSE OVERVIEW AND INSTRUCTIONAL GOALS**

**COURSE LENGTH:** 

40 Hours (5 Days)

40 Hours Classroom

#### **COURSE OVERVIEW**

This course is designed to expose police SWAT Team Commanders and Supervisors to contemporary SWAT issues, tactics, and procedures. Topics include major incident debriefs; leadership issues, emotional intelligence, justifying SWAT; the use of SWAT Teams; SWAT standards and professionalism; contemporary SWAT issues and concerns; SWAT and the media; selection, training, discipline and removal of supervisors and team members; crisis negotiations considerations; tactical operation center considerations; operational planning; weapons and equipment selection; legal issues and considerations; critical incident management; barricade and hostage procedures; warrant service planning and procedures; and much more.

#### **INSTRUCTIONAL GOALS**

Upon completion of this course the attendee will be familiar with:

- 1. Decision-Making and Leadership
- 2. Emotional Intelligence
- 3. Tactical Response & Operations Standards
- 4. Training Management
- 5. SWAT Personnel Recruitment, Selection, Training and Retention
- 6. High Risk Warrant Service Operations
- 7. Law Enforcement Response to Barricaded Suicidal Subjects
- 8. Barricaded Subject Operations
- 9. Contemporary Issues for Tactical Teams
- 10. Hostage Rescue Operations
- 11. Incident Reviews from Past Operations

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## DAY TO DAY / HOUR TO HOUR AGENDA

#### **DAY ONE**

Hours:	Instruction:
0800-0830	Course Administration
0830-0930	Incident Debrief (Springle Street)
0930-1100	Leading in Teams (PowerPoint)
1100-1200	Decision-Making (PowerPoint)
1200-1300	Lunch (not provided)
1300-1400	Decision-Making (PowerPoint)
1400-1500	NTOA Tactical Response & Operations Standard (TROS) (PowerPoint)
1500-1530	Utopia vs. Reality (Discussion)
1530-1700	Incident Debrief or Group Exercises
HOMEWORK:	Self-Assessment TROS

#### DAY TWO

Hours:	Instruction:
0800-0830	Day 1 Review and Discussion
0830-1000	Student Group Personnel Exercise
1000-1200	Training Management (PowerPoint)
1200-1300	Lunch (not provided)
1300-1400	Introduction to Emotional Intelligence (PowerPoint)
1400-1530	Recruitment, Selection and Retention (PowerPoint)
1530-1700	Incident Debrief (Instructor Choice)



## **DAY THREE**

Hours:	Instruction:
0800-0830	Day 2 Review and Discussion
0830-1000	Student Group Exercise
1000-1100	Warrant Debrief (Maricopa County)
1100-1200	High-Risk Warrant Service Operations (PowerPoint)
1200-1300	Lunch (not provided)
1300-1400	High-Risk Warrant Service Operations (PowerPoint)
1400-1500	High-Risk Warrant Service Exercise
1500-1600	Law Enforcement Response to Barricaded Suicidal Subjects (PowerPoint)
1600-1700	Incident Debrief (Instructor Choice)
HOMEWORK:	High-Risk Warrant Service Methodologies

## **DAY FOUR**

Hours:	Instruction:
0800-0830	Day 3 Review and Discussion
0830-1000	Incident Debrief (Instructor Choice)
1000-1200	Barricaded Subject Operations (PowerPoint)
1200-1300	Lunch (not provided)
1300-1600	Contemporary Issues for Tactical Teams (PowerPoint)
1600-1700	Incident Debrief (Instructor Choice)
HOMEWORK:	Contemporary Issues Impact

## **DAY FIVE**

Hours:	Instruction:
0800-0830	Day 4 Review and Discussion
0830-0930	Group Exercise (Oxygen Man)
0930-1100	Incident Debrief (Instructor Choice)
1100-1200	Hostage Rescue Operations (PowerPoint)
1200-1300	Lunch (not provided)
1300-1430	Hostage Rescue Operations (PowerPoint)
1430-1645	Hostage Rescue Incident Debriefs (Instructor Choice)
1645-1700	Review and Course Closeout

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## **COURSE OUTLINE**

I Prefaci	
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- A. Course Overview
- B. Instructional Goals
- C. Agenda
- D. Outline
- E. Co-Host Logistics

## II. Leading in Teams

- A. Workgroups and Teams
- B. Building Teams
- C. Trust
- D. Group Culture

## III. Decision-Making

- A. Administrative Decisions
- B. Tactical Decisions
  - a. Life Saving Missions
  - b. Safety Priorities
  - c. Identify
  - d. Isolate
  - e. Contain
  - f. Contingency Plans
  - g. Layered Plans
- C. Time

## IV. NTOA Tactical Response Operations Standard

- V. Utopia vs. Reality
- VI. Personnel Scenarios

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VII.	Train	ning Management
	Α.	Training Hours
	₿.	Training Philosophy
	C.	Maximizing Training
	D.	Documentation
	€.	Legal Issues
VIII.	Intro	duction to Emotional Intelligence
	A.	Emotional Intelligence Defined
	В.	Why is Emotional Intelligence Needed?
	C.	Emotional Intelligence and Decision-Making
IX.	Recru	uitment, Selection, and Retention
	A.	Recruiting for SWAT
	В.	Testing factors
	C,	Essential job functions
	D.	Retention of SWAT personnel
	Ε,	Legal liability
Χ.	High-	Risk Warrant Service Operations
	A.	Criteria for SWAT
	В.	Risk Assessment
	C.	Mission Planning
	D.	Tactical Options
XI.	Law E	Enforcement Response to Suicidal Subjects: Legal Realities and Options
	A.	What is Our Duty?
	В.	Special Relationships
	C.	Example of State Law
	D.	Community Caretaker Function
	E,	Emergency Aid Doctrine

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F.

Legal References



XII.	Dawelaada Cul	pject Operations
AII.	Barricade Sui	nect Operations

- A. Response to Barricaded Suspect Situations
- B. Risk Assessment
- C. Defining Roles
- D. Tactical Options
- E. Duties and Responsibilities

## XIII. Contemporary Issues for Tactical Teams

- A. Use of SWAT / Militarization
- B. Operator Fatigue
- C. FSDD Use / Legal
- D. Unnecessary Damage
- E. Regionalization
- F. Professionalism

## XIV. Hostage Rescue Operations

- A. Response to Hostage Situations
- B. Force Options
- C. Crisis Negotiations Team (CNT) Strategies and Considerations
- D. Tactical Operations Center (TOC) Considerations
- XV. Course Summary
- XVI. Incident Debriefs



## **CO-HOST LOGISTIC REQUIREMENTS**

#### CLASSROOM

- Adequate seating for up to 34 students with tables, good ventilation
- Marker board & markers
- Flip chart with paper

#### **AUDIO VISUAL**

- LCD Projector for computer presentation
- Large projection screen (minimum of 6'x6' screen size)
- Speaker system to connect to laptop for audio
- Extension cord and power strip
- AV table or cart

#### OTHER

Access to copier



## STUDENT EQUIPMENT LIST

## INDIVIDUAL

- Law Enforcement I. D.
- This course is conducted entirely in the classroom
- Laptop is helpful to the student, but not mandatory
- Student notebooks will be made available via Dropbox
- Business casual dress may be worn



#### **NTOA PROVIDED INSTRUCTOR MATERIALS**

#### **INSTRUCTOR PACKET** (mailed to co-host)

- Extra registration forms for walk-ins
- Course roster
- Instructor agreements
- Dropbox link for student notebook and resource materials

#### **INSTRUCTOR PACKET** (emailed in advance)

- Directions to training site and hotel
- Contact numbers for co-host point of contact

#### **COURSE PRESENTATION MATERIALS**

PowerPoint presentations available on Basecamp for download

#### **INSTRUCTOR EQUIPMENT**

Laptop computer

#### **OTHER**



## STUDENT NOTEBOOK CONTENTS

TAB	DESCRIPTION
Preface	Overview, Instructional Goals, Agenda, Outline, Student Logistic Requirements
1.	Leading in Teams
2.	Decision-Making
3.	NTOA TROS
4.	TROS Homework
5.	Personnel Scenarios
6,	Training Management
7.	Emotional Intelligence
8.	Recruitment, Selection, and Retention
9.	High-Risk Warrant Service Operations
10.	High-Risk Warrant Service Exercise
11.	High-Risk Warrant Service Homework
12.	Law Enforcement Response to Barricaded Suicidal Subjects
13.	Barricaded Subject Operations
14.	Contemporary SWAT Issues and Concerns
<b>15</b> .	Contemporary Issues Homework
16.	Hostage Rescue Operations