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SHAWYN PATTERSON-HOWARD MAYOR

MARCEL OLIFIERS

ACTING COMMISSIONER/CHIEF OF OPERATIONS

JENNIFER LACKARD

DEPUTY COMMISSIONER OF WELLNESS & REFORM

GREGORY ADDISON

DEPUTY CHIEF

11/25/2025

Honorable Members of the City Council Through the Office of the Mayor City Hall – Roosevelt Square Mount Vernon, New York 10550

Subject: Legislation for Citizens Observer LLC, Tip411 (April 1, 2026 – March 31, 2027)

Dear Council Members:

This letter comes to request that legislation be enacted that will enable the Mayor to enter into an agreement with Citizen Tip411. This is a renewal of the current agreement, with the **cost of \$3,890.00** for the subscription. Funds will be satisfied from **Budget Line A1680.216** (Applications Services).

Tip411 is the computer software program utilized by the department that allows civilians to anonymously text tips. These tips are then given to the division within the department that is best suited to investigate and remediate. We have received numerous helpful tips via the product, allowing us to solve crimes.

We respectfully request legislation from Your Honorable Body authorizing the above agreement.

Requested: Contract renewal – Citizen Observer, LLC – tip411 (April 1, 2026 to March 31, 2027)

Cost: \$3,890.00 (Total) from Budget Line A1680.216 Application Services

Sincerely,

Marcel Olifiers

Acting Commissioner/Chief of Dept

Juan Perez

Management Services Commissioner

cc: Mayor

Law Department Comptroller