



CITY OF MOUNT VERNON, N.Y.

Mayor Office

SHAWYN PATTERSON-HOWARD, MPA
Mayor

City Hall, One Roosevelt Square
Mount Vernon, NY. 10550
(914) 665-2362 – Fax: (914) 665-6173

JUAN PEREZ
Commissioner Management Services

February 13, 2025

VIA EMAIL:

Honorable City Council Members
City of Mount Vernon
1 Roosevelt Square
Mount Vernon, New York 10550

RE: Request for Approval to enter into an agreement with **Sunlight Technologies, Inc. (dba “Readyly”)** and make payment for a pilot program to create an AI (Artificial Intelligence) environment for the city. FOR APPROVAL AT THE February 26, 2026 CITY COUNCIL MEETING

Honorable Councilmembers:

The Department of Management Services requests that the City Council adopt an Ordinance allowing the City to enter into an agreement with Sunlight Technologies (Readyly) and make payment to Readyly. This agreement will launch a pilot program for an AI-based tool that integrates with our OpenGov platform. Readyly will work directly with OpenGov on our behalf to provide multilingual AI chatbots, voice-based agents, email response agents, and advanced analytics for better public engagement.

Readyly has a working relationship with OpenGov, which can offer a tool that helps both the public and the Buildings Department. The pilot will run for 12 months at \$1,500 per month, for a total cost of \$18,000. The cost will be shared by the Mayor’s Office, Management Services, and the Buildings Department. The budget codes are A1210.405, A1680.216, and A3620.416, respectively.

The pilot will provide

- Multilingual AI Chatbots, email response agents and voice-based AI Agents
- Real-time assistance for questions, information retrieval, and task completion
- Advanced analytics and workflows to help staff be more efficient

Benefits to the City

This pilot will:

1. Offer 24/7 assistance to residents through chatbots and voice services.
2. Provide multilingual options, so people can interact in their preferred language.
3. Supply the Buildings Department with real-time information, helping staff intervene when live support is needed.
4. Deliver analytics and insights so we can target resources where they’re most needed.
5. Create a controlled introduction to AI tools, minimizing risk while maximizing value.

“The Jewel of Westchester”



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Contract Summary:

- **Contract Value:** \$18,000
- **Duration:** 12 Months
- **Key Deliverables:**
 - AI-based chatbot integration with OpenGov
 - AI-based voice chat with OpenGov
 - AI-based multilingual interface with OpenGov
 - Analytics and metrics for citizen activity in OpenGov
 - Staff training sessions
 - Technical support, maintenance, and other services listed in the proposal

Funding Sources

Associated cost will be covered under budget codes:

- Mayor's Office – A1210.405 - \$6,000
- Management Services - A1680.216 - \$6,000
- Buildings - A3620.416 - \$6,000

This pilot will be of great benefit to the city. The AI tool will greatly enhance the ability of the buildings department to serve the community, and the use of the tool creates a safe and controlled introduction to AI based technologies for the city overall.

I am available for further discussion and ready to provide any additional documentation required to facilitate the approval process.

Thank you for considering this request. We look forward to your approval.

Sincerely,
Juan Perez

Commissioner Management Services

cc: Mayors Office, Comptroller